LECC
Law Enforcement
Conduct Commission

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8 November 2023 Reference: CASE20237645

Anthony Smith
Via email: [redacted]

Dear Anthony Smith

Your complaint about the NSW Police Force

You wrote to us on **2 October 2023** with your complaint about the NSW Police Force.

What the Law Enforcement Conduct Commission (LECC) does

Our role is to:

- review how police handle complaints, and
- investigate cases of police misconduct and corruption where we think it is appropriate

The law says that the NSW Police Force is responsible for managing and investigating complaints of misconduct by police. Therefore, we refer most complaints to the police.

When does LECC investigate a complaint?

Some of the reasons that we may decide to investigate a complaint are:

- the special powers of the LECC are needed to investigate a complaint
- the police cannot appropriately investigate the complaint, such as; complaints involving senior police officers
- the complaint involves a system-wide issue affecting the NSW Police Force
- we have the resources to investigate the complaint

You can find more information about what we can and can't investigate *here.*

Assessment of your complaint

We have carefully assessed your complaint and decided that it is appropriate for the NSW Police Force to deal with it.

We will refer it to the NSW Police Force for their action or investigation.

What will the police do with your complaint?

The LECC will send your complaint to the Professional Standards Command of the NSW Police Force.

The police will usually send your complaint to the Police Command where the incident occurred.

Your complaint will be assessed by a senior officer called the Professional Standards Duty Officer

The police are responsible for telling you how they have handled your complaint. However, it may take the police more than 4 weeks to review your complaint and give you a response.

If you have not heard from the Police or you want to give Police extra information, you should contact the Command directly or the Customer Assistance Unit:

Ph: 1800 622 571
Email: *customerassistance@police.nsw.gov.au*

Yours sincerely



pp. Shraddha Patel
Team Leader, Assessments