EXT2023-1685

2 June 2023

Sarnian Ng
Unit 801, 281-285 Elizabeth Street
SYDNEY NSW 2000
[redacted]

Dear Mr Smith,

I refer to your recent correspondence concerning an officer attached to Sydney City Police Area Command.

The Professional Standards Duty Officer reviewed all relevant holdings in relation to your allegation that the subject officer was unprofessional when they spoke to you over the telephone 25th of April 2023.

The Professional Standards Duty Officer spoke to the subject officer 4th of May 2023, about the manner in which they speak to people.

This matter is now declined pursuant to *s132(a) of the Police Act 1990.*

The New South Wales Police Force is constantly striving to improve its customer relations and response to community needs. To this end, I thank you for bringing your concerns to our notice.

Yours sincerely,

Martin Fileman
Superintendent
Commander
Sydney City Police Area Command